



## **The Home Cloud Services**

Services	Rent Collection	Fully Managed
Demand, collect and remit the monthly rent received	<b>✓</b>	<b>✓</b>
Pursue non-payment of rent and provide advice on rent arrears action	<b>✓</b>	<b>✓</b>
Monthly and annual reporting for income and access to our accounting app with 'Payprop'	<b>✓</b>	<b>&gt;</b>
Advise all relevant utility providers of changes	<b>✓</b>	<b>&gt;</b>
Undertake two routine visits per year	×	✓
Arrange routine repairs and instruct approved contractors	×	<b>~</b>
Ensure all compliance documentation is valid, and arrange any necessary appointments	×	✓
Hold keys throughout the tenancy term	×	✓
Arrange emergency repairs, 24/7 availability for emergency issues	×	✓
Booking an independent inventory clerk to undertake a professional check-out	×	<b>✓</b>
Discuss any deductions from the deposit with landlord and tenant	×	✓
Book any remedial works needed upon the vacation of the tenant.	×	<b>✓</b>

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# **Additional Non-Optional Fees & Charges**

Pre-Tenancy Fees (All Service Levels)		
Tenancy Set-Up Fees	£300	
Deposit Registration Fee	£25	
Portable Appliance Testing	£90 for up to 20 appliances	
Gas Safety Certificate (GSC)	£120	
Energy Performance Certificate (EPC)	£90	
Legionella Risk Assessment	£120	
Electrical Installation Condition Report (EICR)	£225 for residential properties with 1 fuse board and a maximum of 10 circuits.	

Inventory & Check-In Fees
1 Bed - £165
2 Bed - £185
3 Bed - £205
4 Bed - £235
For larger properties please enquire.

Inventory & Check-Out Fees
1 Bed - £130
2 Bed - £145
3 Bed - £160
4 Bed - £175
For larger properties please enquire.

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<sup>\*</sup>All prices are inclusive of VAT.



### **Additional Fees & Charges**

#### **During Tenancy Non-Optional Fees**

- Arrangement Fee for Maintenance Works Over £500 in Value: 12% of the net cost. This covers arranging access, obtaining and reviewing contractor quotations, overseeing works to ensure completion in line with the agreed specification and retaining, warranties/guarantees.
- Tenancy Renewal Fee: £180 drafting and issuing a new tenancy agreement or amending an existing one.
- **Deposit Dispute Fee:** £120 in the event that a formal submission to the deposit scheme adjudication service is required.
- Interest on Late Commission Payments: 3% above the Bank of England base rate, accruing daily from the due date until paid.

#### **Legal Notices**

Preparation and service of the following statutory notices: £180 per notice.

- Section 13 (rent increase)
- Section 21 (possession)
- Section 8 (breach of tenancy)

#### **Optional Additional Fees**

- Service Charge Administration: £120 per property, per annum receiving and administering service charge and ground rent demands from rent received, and handling related correspondence.
- Additional Property Inspections: £72 per inspection, for inspections requested by the landlord in addition to the two included annually under our full management service.
- Non-Resident Landlord Scheme Tax Administration: An additional 1% of gross rent collected, on top of the agreed management fee - covering our statutory duty to deduct and pay tax to HMRC where the landlord resides outside of the UK.

\*All prices are inclusive of VAT.

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The Property Ombudsman Client Money Protection www.propertymark.co.uk

Independent Redress www.tpos.co.uk

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